



Modrus Mediator

Modrus Mediator

Modrus Mediator is a unique integration between 3Com's VCX® VoIP telephony system and Microsoft Exchange® 2007 / 2010. It offers true unified messaging by combining email, voicemail and fax into a single inbox, accessible from a wide variety of devices. It doesn't matter if you're using your office computer, a computer in an Internet cafe, a 3Com VCX telephone handset or even a hands-free mobile phone while driving – you're using a single inbox to access all of your messages.

Single Mailbox

All email, voicemail and fax messages are stored in and accessed from a single user mailbox. Messages can be managed, sorted and acted upon without the need to run multiple applications.

Reduced Costs

Unified messaging enables site and server consolidation, reducing the number of servers required to provide email, voicemail and fax facilities. This consolidation can significantly reduce the running and maintenance costs, with Exchange administrators using existing skill sets to combine mission critical services on existing, centrally managed servers.

Time Savings

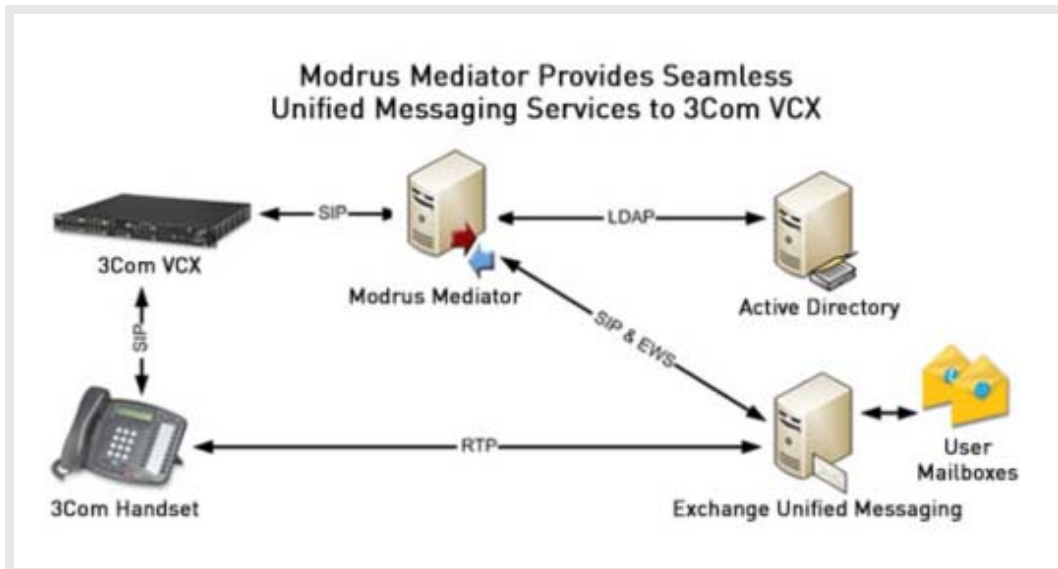
Users can quickly and easily find important information regardless of the original message type by using their preference of Outlook, Outlook Web Access, office telephone handset or Active Sync enabled mobile device.

Speech Recognition & Playback

Control your mailbox with voice commands and have your messages read to you with advanced speech technology. Users can access email, voicemail, calendar and contact information easily while on the move from virtually any location.



Modrus Mediator



Modrus Mediator Technical Details

Modrus Mediator is a SIP proxy, communicating over both UDP and TCP protocols, which can seamlessly integrate Microsoft Exchange servers with 3Com VCX IP Telephony Servers. Mediator also interfaces with Microsoft Active Directory and Exchange 2007 / 2010 to provide enhanced messaging functions.

Modrus Mediator sits at the centre of the traffic flow, controlling SIP sessions between 3Com VCX and Microsoft Exchange. MWI and message counts are handled by a combination of LDAP and Web services traffic. SIP messages are inspected / translated on the fly, with the UDP / TCP conversions remaining transparent to both VCX and Exchange.

Any Questions?

Contact us before you embark on your next project. You will discover that we possess both the technical expertise and business savvy to ensure our solutions deliver the most powerful rewards to your organisation.

Telephone 020 3371 6666
Visit www.modrus.com
Email info@modrus.com



Frequently Asked Questions

What are the minimum system requirements?

3Com VCX Enterprise V7.1.16c or later OR 3Com VCX Connect V8.04e or later.

Microsoft Exchange 2007 SP1 Standard or Enterprise Edition with Unified Messaging role.

Microsoft Exchange Enterprise CALs for unified messaging enabled mailboxes.

Modrus Mediator requires Windows 2003 Server (not running Exchange roles) with a min. of 512MB RAM.

I don't use 3Com networking equipment - can the solution still work for me?

Yes, the only 3Com related requirement is the use of VCX Connect or Enterprise. 3Com networking equipment would provide other significant benefits not related to the use of unified messaging.

What is Modrus' relationship with 3Com & Microsoft?

Modrus is a 3Com Gold partner, fully certified in 3Com networking and telephony product sets. Having worked alongside 3Com since 2002, Modrus has extensive experience in specifying, delivering and maintaining both 3Com NBX and VCX telephony solutions and networking infrastructure. Modrus has partnered with Microsoft since its inception, delivering a wide range of hosted solutions, including hosted Exchange, via the Microsoft SPLA licensing scheme.