



Modrus Phone Lines

Modrus Phone Lines provide a variety of technology options aimed at delivering competitively priced telephone calls, for office based workforces. Whether you require SIP / VoIP connections or ISDN / Analogue PSTN lines, Modrus provides a consolidated, one-stop-shop for the installation, management and billing for all of these services.

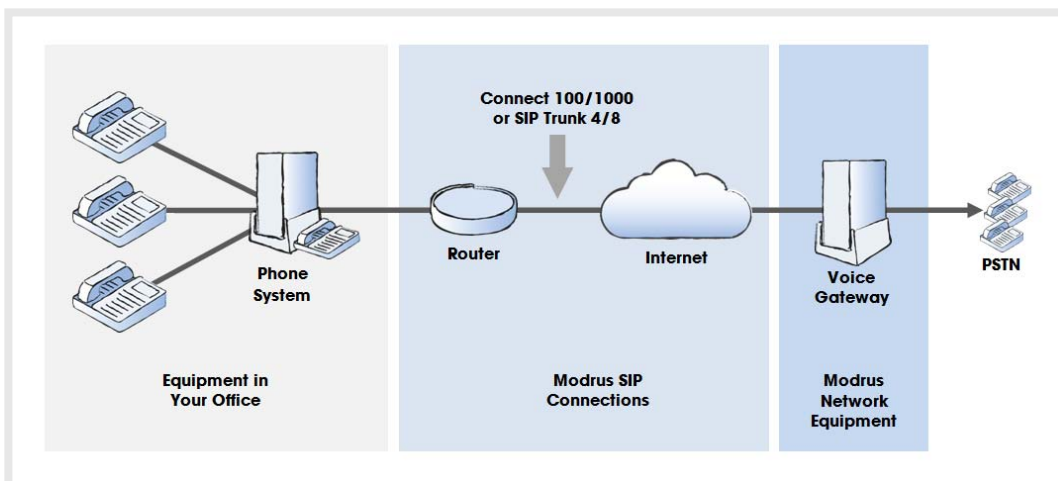
Modrus' SIP and VoIP services provide superior call quality, powerful functionality and competitive pricing for office based workforces. In addition, because everything is monitored 24/7 from the Modrus operations centre, unbeatable system uptime guarantees.

Superior Call Quality – Modrus partners with best-of-breed hardware and connectivity providers, to ensure maximum call bandwidth and clarity. Our systems are not crammed with hundreds of conversations (a practice called 'clipping'), meaning you get a crystal clear connection every time.

Powerful Functionality – telephone numbers from any UK dialling code can be supplied, allowing you to provide a local presence to your customers. You can even transfer your numbers to any geographical location if you decide to move offices.

Competitive Pricing – due of the volume of calls it manages, Modrus achieves significant economies of scale that are not available to individual organisations. These savings are passed on to you, in the form of significantly cheaper call costs & lower rental charges.

Unbeatable System Uptime Guarantee – Modrus supplies all of the required system hardware (see the diagram below) and proactively monitors everything 24/7 from its sophisticated operations centre. On many occasions this means that if an issue occurs, it is rectified before you are even aware of it.



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Modrus also supplies industry standard BT ISDN and analogue PSTN telephone lines. ISDN lines can be used to connect office based telephone systems to the public network, while analogue lines can be used for fax and security (such as Redcare) services.

Options:

- **ISDN 2e** – allows 2 simultaneous calls, suitable for small offices.
- **ISDN 30e** – allows up to 30 simultaneous calls, suitable for large offices.
- **Analogue PSTN** – suitable for fax machines, alarm systems and disaster recovery.

Competitive Pricing

Due of the volume of calls it manages, Modrus achieves significant economies of scale that are not available to individual organisations. These savings are passed on to you, in the form of significantly cheaper call costs and lower service rental charges.



Glossary

SIP (Session Initiation Protocol) – the standard for managing voice, data and multimedia connections via the Internet, used with VoIP for voice calls.

VoIP (Voice over Internet Protocol) – the standard for delivering voice calls over the Internet (instead of PSTN lines). VoIP is becoming extremely popular as there are no call charges.

ISDN (Integrated Services Digital Network) – a digital dial-up service introduced in the late 1980s, providing both data and voice call capabilities.

Analogue PSTN (Analogue Public Switched Telephone Network) – the dial-up telephone line most of us have installed at home. PSTN is suitable for fax machines, alarm systems and disaster recovery.

Any Questions?

Contact us before you embark on your next project. You will discover that we possess both the technical expertise and business savvy to ensure our solutions deliver the most powerful rewards to your organisation.

Telephone 020 3371 6666

Visit www.modrus.com

Email info@modrus.com

